Jeff McGlocklin

Tech Issues

When I have computer/internet/technical issues:

* I often try to handle it myself, or with a grade-level collegue, or ask principal, if it’s its just an issue of not knowing how to do it.
* If it is more technical, or installing something, I talk to Michelle Alvarez, our site computer tech. Often I talk to her directly, and she will tell me if I need to put in a work order or not. If she is not around, I put in a work order on my own. I am on close, first name basis with her, so I probably take her for granted on some issues, and don’t use the proper channels.
* For other issues, I can call the tech department, at the school district, and they can remotely access a computer, to install something or fix a computer issue.